

Support number for your  
Zenicor-ECG device

**020 3608 6636**

For more information please watch our patient instruction video. Scan this QR Code with a QR Reader on your smartphone or tablet to access the video directly.



<https://zenicor.com/patient-instruction-video/>

**Zenicor**  
MEDICAL SYSTEMS

**zenicor.com**  
Zenicor Medical Systems AB  
Saltmätargatan 8  
113 59 Stockholm  
SWEDEN

**Zenicor**  
MEDICAL SYSTEMS

## User instructions **Zenicor-ECG**

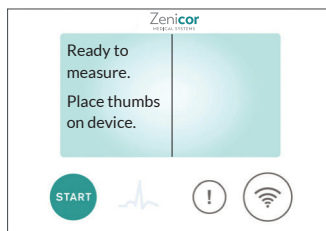
### **Measurement and sending of ECG**

The ECG is measured by placing both thumbs on the electrodes of the Zenicor-ECG device. The measurement data is automatically sent via the mobile network to the care provider by a simple push of a button.



## 1 START

Press the START button and wait for the text **Ready to measure** to appear in the display.



## 2 MEASUREMENT

Start the ECG measurement by placing both thumbs on the electrodes (see picture). Do not press!

During the measurement a status indicator on the display will show the remaining time for the measurement.

When the measurement is complete this will be indicated by an audio signal and the display text **Measurement completed**.



## 3 SENDING

To send your ECG press the send button. 

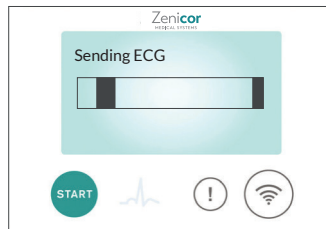
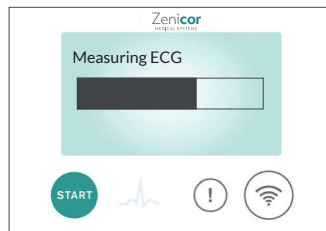
During the sending process a status indicator will be shown in the display.

When the sending process is completed this will be indicated by an audio signal and the display text **Sending successful**.


The device will turn off automatically.

If an error occurs during the sending process, the ECG will be stored in the device and can be sent to the care provider later.

Stored ECGs can be sent by starting the device and then pressing the send button.



## During the measurement procedure

- It is important to keep both thumbs on the electrodes during the entire measurement procedure.
- Keep both thumbs on the electrodes with light contact in a resting position during the entire measurement.
- If symptoms occur in connection with the measurement, please press the symptom button  after the measurement and before sending.
- If the measurement does not start within 3-5 seconds after both thumbs are placed on the electrodes, please lightly moisten both thumbs and try again.
- You can prepare the device for a new measurement at any time by pressing START.
- You can cancel an ongoing measurement by pressing START.

**Please note! The measurements are strictly personal, the device should not be lent out or used by anyone else than yourself.**

## During the sending procedure

The following display messages may appear during the ECG sending process.

ERROR MESSAGE	ACTION
No mobile network connection	Try to send from another location with better mobile network coverage.
No connection with the ECG database	Try to resend in an hour. If the problem persists for more than 24 hours, please call the support number: 020 3608 6636
Sending error. Device not registered	Please contact your careprovider to register the device.
Data could not be sent	Try to resend in an hour. If the problem persists for more than 24 hours, please call the support number: 020 3608 6636

**Any further questions, please contact the Zenicor-ECG support: 020 3608 6636**